



17<sup>th</sup> October 2023

Deputy Robert Troy TD,  
Dáil Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

PQ 39549/23 *To ask the Minister for Health his views on the significant shortfall that clients of the cross-Border scheme are experiencing when their reimbursement comes through (details supplied).  
Details Supplied: People availing on the scheme are telling me there is nearly a €700 difference that is not reimbursed by the scheme*

Dear Deputy Troy,

Thank you for your parliamentary question referenced above, which has been forwarded to me for direct reply.

The Cross Border Directive (CBD) is a scheme to get planned healthcare in another European Union (EU) or European Economic Area (EEA) member state. The scheme has some qualifying criteria, and the person must pay for their healthcare abroad, and under the scheme they can apply to the HSE for reimbursement towards the cost of the healthcare.

### **How the repayment is calculated**

The amount anyone can receive will be whichever of these is less:

- the total cost of their healthcare abroad;
- the total cost of their healthcare, if they had it in Ireland

For example, if the healthcare abroad costs €5,000 and in Ireland it costs €4,000, they will receive €4,000.

If the healthcare costs less abroad than it would in Ireland, the person can only claim for what they paid.

If you have any queries, or would like to discuss further, please do not hesitate to contact the Cross Border Directive office on 056 778 4546 or [crossborderdirective@hse.ie](mailto:crossborderdirective@hse.ie)

Yours sincerely,

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David Walsh  
National Director